

## **Public Offer for Legal Consulting Services by the Law Firm "Disputes"**

This public offer (hereinafter referred to as the "Offer") is an official proposal of the law firm "Disputes" (hereinafter referred to as the "Law Firm") and is addressed to individuals and legal entities (hereinafter referred to as the "Client") who wish to receive legal consulting services.

### **1. General Provisions**

1.1. This Offer regulates the provision of legal consulting services. The Offer does not apply to the representation of the Client's interests by an attorney in government bodies, courts, and other institutions. In such cases, a separate agreement on the provision of professional legal assistance is concluded in accordance with the legislation of Ukraine.

1.2. Acceptance of this Offer (conclusion of the agreement) occurs by the Client making payment for consulting services, which signifies full and unconditional acceptance of the terms of the Offer.

### **2. Services Provided**

2.1. The Law Firm provides the Client with legal consulting services based on requests received through the website **disputes.ua** or other communication channels.

2.2. Services are provided either verbally or in writing (depending on the Client's request), through personal meetings, electronic communication tools, or other channels agreed upon between the Law Firm and the Client.

### **3. Procedure for Concluding the Agreement**

3.1. The agreement between the Law Firm and the Client is concluded by the Client's acceptance of this Offer. Acceptance is considered the payment for consulting services based on the issued invoice.

3.2. In case of representation of the Client's interests in courts or government institutions, a separate agreement for the provision of professional legal assistance is concluded, to which this Offer does not apply.

### **4. Service Fees, Payment Procedure, and Refunds**

4.1. The cost of consulting services is agreed upon individually with the Client in each particular case.

4.2. Payment for services is made by wire transfer to the Law Firm's bank account.

4.3. Funds may be refunded to the Client only if the Client refuses the consultation before its commencement, provided that the Law Firm has not started preparing for the consultation, drafting a written opinion, or taken other steps to provide the consultation.

4.4. If preparation for the consultation has begun, including the drafting of a written opinion or taking any other steps aimed at providing services, the funds are non-refundable.

### **5. Rights and Obligations of the Parties**

5.1. The Law Firm undertakes to:

- Provide legal consulting services within the timeframes agreed with the Client.
- Ensure the confidentiality of the information received from the Client.

5.2. The Client undertakes to:

- Provide the Law Firm with accurate information necessary for the provision of consultations.
- Pay for the services rendered within the terms and procedures stipulated by this Offer.

## **6. Confidentiality Terms**

6.1. The Law Firm undertakes to maintain the confidentiality of all information received from the Client in the course of providing consulting services.

6.2. Confidential information includes, but is not limited to, any documents, data, information, and other materials provided by the Client in connection with the provision of consulting services.

6.3. The Law Firm shall not disclose or transfer confidential information to third parties without the prior written consent of the Client, except in cases stipulated by the current legislation of Ukraine.

6.4. The confidentiality obligation remains in effect even after the completion of services or termination of the agreement between the Client and the Law Firm.

## **7. Liability of the Parties**

7.1. The Law Firm is not responsible for the decisions or actions taken by the Client based on the provided consultations if the Client did not follow the recommendations or acted contrary to the consultations.

7.2. In case of violation by the Client of the terms of this Offer, the Law Firm reserves the right to terminate the provision of services without refunding the paid fees.

## **8. Final Provisions**

8.1. This Offer becomes effective from the moment of its publication on the Law Firm's website and remains in effect until its withdrawal.

8.2. All disputes arising in connection with the execution of this Offer shall be resolved through negotiations. If the dispute cannot be resolved through negotiations, it is subject to resolution in court in accordance with the current legislation of Ukraine.